

Memorandum

To: Sagepoint Senior Living Services Nursing Home and Rehabilitation Residents, Family, and Representatives

From: Carolyn Core, President and Chair, Board of Directors

Cc: Boards of Directors, Sagepoint Senior Living Services

Date: March 5, 2024

Re: Important Resident and Family Communication

First and foremost, I want to express my deep appreciation to you for placing your trust and confidence in Sagepoint for your care. We value your loyalty and always strive to provide you with clear communication regarding your care. This is to inform you of some important changes that will be occurring later this quarter related to the skilled nursing services (nursing home and rehabilitation) at Sagepoint.

Today, we are announcing that Sagepoint has entered into an agreement with a privately owned company – Green Tree Healthcare Partners - to operate the skilled nursing facility. Green Tree will become the exclusive operator of the 170-bed facility Skilled Nursing and Rehabilitation Facility (SNF) this Spring.

Please note that this change affects the skilled nursing and rehabilitation centers only. Sagepoint Senior Living Services will still own and operate the Assisted Living Services (The Gardens), Memory Care, and Adult Day Services.

In the coming days, you will see and hear more information regarding this transition and Green Tree will be reaching out to you in the next few weeks. If you have any questions, please feel free to ask Stephen Sporn, Nursing Home Administrator, Marie Nolen-Watkins, Director of Nursing, or Adrika Keys, Social Services.

We are deeply honored you have placed your trust in us to provide your care and believe this new chapter will continue to build on the legacy of care that Sagepoint has offered for nearly 50 years.