

# Sagepoint

## SENIOR LIVING SERVICES

October 11<sup>th</sup>, 2021

Dear Residents and Families of Sagepoint,

Sagepoint continues to support our residents and their loved ones by providing for Outdoor Visitation during the world wide COVID-19 pandemic. At the time of this letter, Charles County is experiencing high community spread of the virus.

Our goal and mission are to keep the residents and staff at Sagepoint safe. We need the cooperation and assistance of all of our visiting families and friends to accomplish this.

***Every person that visits outside or enters the building shall wear a mask at all times, regardless of vaccination status.***

Our Visitation Rules are as follows:

1. Outdoor Visits are scheduled through the Activities Department. Visits may occur Monday thru Saturday, 9am through 5pm, scheduled in 30-minute increments. Visitation requests will be honored on a first come, first serve basis. Please be mindful that many residents and their family and friends desire visits, so timeslots are limited. You may email Esmeralda Cline at [ecline@sagepointcare.org](mailto:ecline@sagepointcare.org) or call 301-934-1900, ext. 347.
2. Only two visitors are allowed per visit. All visitors must be over the age of 18. Please do not come as a group and try to switch off during the visits. Your visit will be terminated if this occurs. Children under the age of 18 are not allowed to visit.
3. Visitors **MUST** screen in **PRIOR** to visiting with their loved one. The screening station is located just inside the double Front entry doors. Please do not enter without a mask. Once the screening is completed, you will be directed to sit on the porch and your resident will be brought out. Please do not call your resident and ask to meet them on the porch without having the visit scheduled and without proper screening.
4. The resident and visitor **MUST** wear their mask during the visit at all times. There are signs posted in the area stating this. If you wish to bring your resident a snack or drink, they will need to eat/drink it once they are inside. There is to be no eating or drinking during the visit, as this would require the resident to remove their mask. Again, we are asking for your cooperation. If staff see that the visitors are not complying with this rule, the visit will be ended.

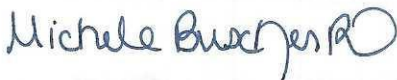
5. A **fully vaccinated resident** may choose to have close contact (including touch) with their visitor while wearing a face mask and performing hand-hygiene. Visitors will physically distance from other residents and staff in the facility.

**Be kind and respectful to our staff.** We at Sagepoint will not tolerate disrespectful, discourteous actions or speech towards our staff in any form. Sagepoint fully supports resident rights and we understand our visitation procedure may feel restrictive. If you and your family determine Sagepoint rules are overly restrictive, please make us aware and we can discuss alternative placement of your resident to a more liberal environment.

Failure of the visitor and/or resident to comply with safety recommendations (e.g., masking and social distancing from other residents and staff) will have their visit ended immediately and be asked to leave.

Long term care facilities are held to a rigid standard by the Office of Health Care Quality. Please help Sagepoint keep all parties safe by adhering to our rules of Visitation. We hope to return to indoor visitation once the surrounding community transmission rate has lowered, in the meantime, we must maintain our rules and regulations given to us by OHCQ and the Centers for Medicare and Medicaid services.

Respectfully,



Michele Buscher, BSN, RN, CNO