## To: Our Sagepoint Families

## From: Sagepoint Administration

## Re: Outdoor Visitation Procedure at Nursing Home

We are pleased that we have now entered Phase 1 of re-opening for Long Term Care Facilities according to <u>Governor Hogan's announcement</u>. We have been carefully planning the procedures and the arranging the environment to allow the safest and best possible experience for the residents and family members. While we are very excited the residents will finally be allowed to be outside to visit with family, it is critical that all visitors and residents follow the strict guidelines as outlined by the State of Maryland. By doing so, we will keep everyone safe and will be able to continue to offer these visits and prepare to proceed to phase 2. We appreciate your cooperation in advance.

These procedures relate only to the nursing home. Guidance for visitation as it relates to Assisted Living and Memory Care visits was issued earlier. Please review the guidelines for outdoor visitations below carefully. We have also attached the Outdoor Visitation Policy which also should be reviewed carefully as well. Each visitor will be required to acknowledge receipt and understanding of this policy by signature at every visit.

- Families will be required to schedule an appointment with Esmeralda Cline (ecline@sagepointcare.org) at least 48 hours in advance.
- All rules set forth in the policy must take place or the visit will not occur/be terminated immediately.
- Masks are required at all times.
- A staff member will be present during the entire visit to ensure social distancing and that procedures are followed. For the protection of the residents, this staff member has the ability to terminate the visit if he/she sees any disregard of the procedures.
- The visits will take place on the left side of the veranda in the front of the main building.
- The outdoor visitations will start Tuesday 9/15 and be available by appointment only Tuesday Saturday, 10am to 6pm. These times may change and are subject to weather.
- No gifts or food will be exchanged during the visit. Food cannot be shared or consumed during the visit since it requires the removal of a mask.
- Screening will take place in the parking lot.
- No visitors under 13 years old are permitted.
- Residents recently readmitted to the nursing from the hospital who are placed on the Observation Unit (Rehabilitation Center) for 2 weeks are not eligible for outdoor visitation until they complete the observation period.
- Most importantly: There can be no touching. This is for the protection and safety of the residents.