

Dear Sagepoint Families,

As I am sure you are aware, as of 8:00pm last night, the Maryland Department of Health reported the first three confirmed cases of COVID-19 in the State of Maryland in Montgomery County. While there are currently no reported cases in Charles County, we are initiating operational changes in an abundance of caution to reduce the risk of exposure of the virus to our residents and staff. These changes will be in effect until we receive guidance that there is no longer any risk to patients and staff.

- First and foremost, if you have signs or symptoms of a respiratory illness (fever, cough, sore throat, shortness of breath) it is urgent that you do not enter any Sagepoint facility. Because the safety of our residents and staff is our highest priority, you may be asked to exit the facility if we are concerned you are exhibiting symptoms.
- Visiting hours will now be limited to between 10:00am and 7:00pm. Exceptions may be made if you are visiting a resident in palliative care.
- The Federal Government is now requiring the use of a screening questionnaire for every visitor, volunteer, vendor and staff person. You will be asked to complete the three-question screening tool before entering the facility **at every visit**. If you can answer yes to any of the questions, please exit the facility immediately. Again, this is a mandated process
 1. Have you traveled internationally within the past 14 days? If so, where?
 2. Do you have signs and symptoms of a respiratory infection such as: fever, cough, sore throat, shortness of breath?
 3. Have you had contact with someone with or under investigation for COVID-19?
- For the time being, please limit trips outside the facility with you family member unless absolutely necessary.
- Practice infection control practices such as hand washing with soap and water, use of hand sanitizer, cough/sneeze into your elbow, do not touch your face, throw away tissues in trash, limit your exposure to crowds of people.

Please monitor our website www.sagepointcare.org or our social media channels for any updates or changes as they are happening quickly. Be assured, Sagepoint's Leadership Team is monitoring the situation closely and following the guidance of the CDC and other Federal, State and Local authorities. It is important that we all stay aware of the facts surrounding coronavirus. The safety of our residents and staff is our highest priority and your cooperation and support in this effort is greatly appreciated.

If you have any questions or concerns, please call us at 301-934-1900.

Sincerely,

Andrea Dwyer
President and CEO

